



## Utility Bill Payment Assistance Programs

### **Low-Income Home Energy Assistance Program (LIHEAP)**

[www.liheap.org](http://www.liheap.org)

LI HEAP is a government program that provides heating and cooling assistance to low-income persons with disabilities, seniors, and families with young children.

### **The Gas Company**

[www.socalgas.com/save-money-and-energy/assistance-programs](http://www.socalgas.com/save-money-and-energy/assistance-programs)

Medical Baseline Allowance gets additional quantities of energy at the lowest (baseline) price for residential customers. To qualify for Medical Baseline, a California-licensed physician must certify that a full-time resident in your home has one of these medical conditions: A paraplegic, hemiplegic, quadriplegic or multiple sclerosis patient with special heating and/or cooling needs.

### **Trash**

Most trash service companies offer a free trash can placement service for the disabled—you would not have to worry about placing your trash cans on the curb—they do it for you. Call your local trash service and ask them if they have a program for the disabled.

### **Southern California Edison California Alternate Rates for Energy (CARE) program**

[www.sce.com/wps/portal/home/residential/assistance/medical-baseline](http://www.sce.com/wps/portal/home/residential/assistance/medical-baseline)

Medical Baseline program offers an additional year-round baseline allocation of 16.5 kWh per day in addition to your applicable seasonal baseline and the baseline for your region. You can apply for additional kWh if you have a hardship case and need more. Certification by a doctor is required.

[www.sce.com/wps/portal/home/residential/assistance](http://www.sce.com/wps/portal/home/residential/assistance)

Offers income-qualified customers a discount of 20% or more off their monthly electric bill. Edison customers who are income eligible can have energy-saving refrigerators installed and their old refrigerators will be taken out and properly disposed of. They can also have as many as five energy-saving compact fluorescent lamps delivered to their homes; evaporative coolers installed or replaced, and full air conditioning installation and window air conditioning services. About 10,000 customers receive services from this program every year. Its service area has grown from Los Angeles County to households as far north as Kern County.

### **California Lifeline Telephone Program**

[www.cpuc.ca.gov/lifeline/](http://www.cpuc.ca.gov/lifeline/)

Provides discounted basic residential (landline) telephone services to low-income households.